

# EXCHANGE 2010 IOS ACTIVESYNC SETUP

## Important

### Mobile Device Management and Security (Remote Wipe)

By connecting your iPhone / iPad to Exchange 2010 Activesync, you are allowing ITS administrators to have remote control access to various security features of your device. This wasn't required in Exchange 2003 Activesync.

Android users will get a warning about this when they setup the connection, IOS users Do Not!

There are some discussions in the Apple Support Communities about this feature and the lack of warning: For example: <https://discussions.apple.com/thread/3090996>

In order to connect your device to Exchange via Activesync you **must** accept this policy.

Please note that these remote control rights to your device will allow you (and ITS) to manage your device.

If your device gets lost or stolen you will be able to go into the Outlook Web App and wipe your device (it really does wipe your device and its storage, not just remove your email settings).

Similarly, if you sell your device to someone else without wiping the device or removing your Exchange email settings (and yes, this has happened) and ITS become aware of this and/or find that the device is still trying to contact the College Exchange Servers, ITS will then be able to wipe the device and thus remove all the Birkbeck College data on that device that was inadvertently passed on to a third party.

If you really aren't happy to make this concession in order to connect a personal device to Birkbeck's Exchange 2010 email system, then you should not do so.

## I. Manual settings

If your device was previously setup for access to your mailbox on the old Exchange 2003 server then you simply need to change the server from 'exchange.bbk.ac.uk' to 'activesync.bbk.ac.uk'.

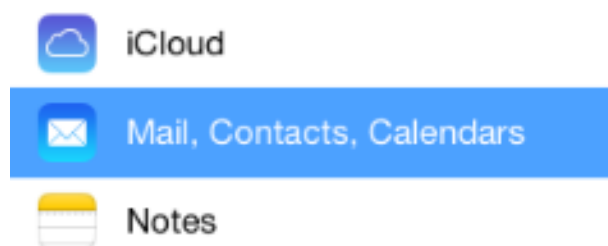
If you are familiar with the email setup procedure on your device (and don't need a walkthrough) then these are the '**manual**' settings that you will need to know:

Account type:	<b>Exchange</b>
Email:	<b>Your email address</b>
Password:	<b>Your password</b>
Description:	<b>(optional) defaults to 'Exchange'</b>
Username:	<b>Your ITS username</b>

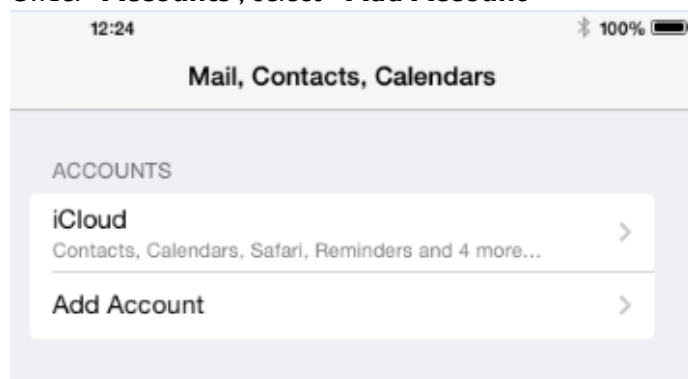
Server: **activesync.bbk.ac.uk**  
Domain: **ccsacademic**

## 2. Setup walkthrough

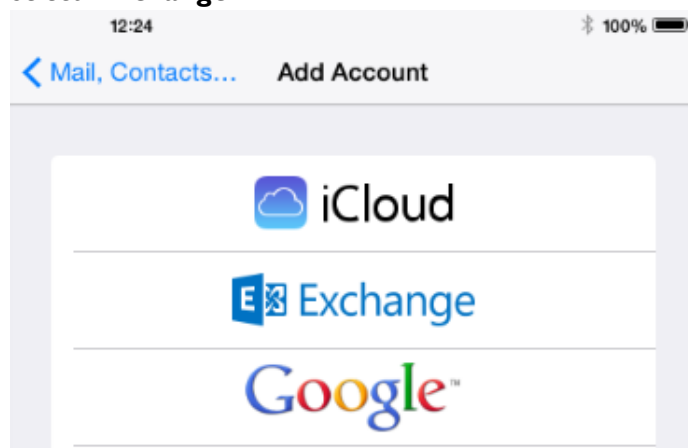
Go to **Settings -> Mail, Contacts, Calendars**

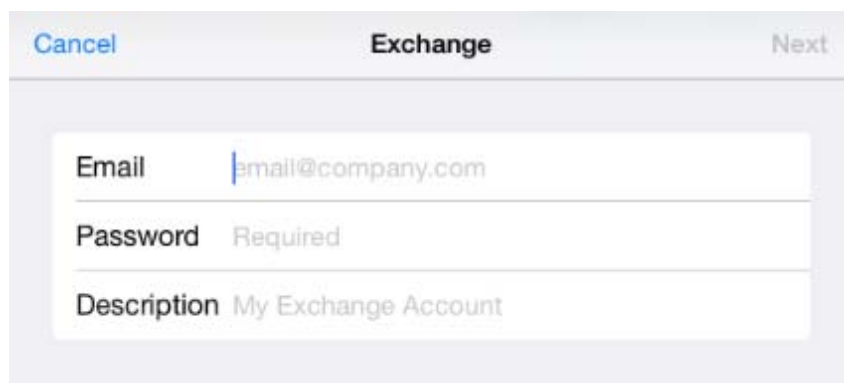


Under **'Accounts'**, select **'Add Account'**



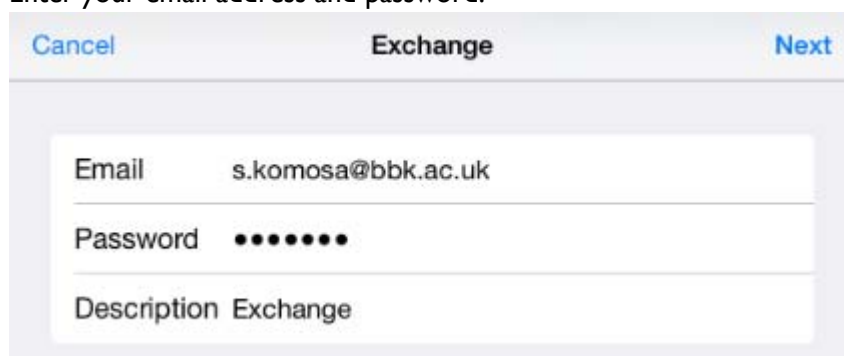
Select **'Exchange'**





The screenshot shows the 'Exchange' setup screen. At the top, there are three buttons: 'Cancel' (blue), 'Exchange' (black), and 'Next' (grey). Below the buttons is a form with three fields: 'Email' with the text 'email@company.com', 'Password' with the text 'Required', and 'Description' with the text 'My Exchange Account'.

Enter your email address and password:



The screenshot shows the 'Exchange' setup screen with the 'Email' field filled with 's.komosa@bbk.ac.uk' and the 'Password' field filled with seven dots. The 'Description' field is filled with 'Exchange'. The 'Next' button is now blue.

...and select '**Next**'. Your settings will be verified...



The screenshot shows the 'Exchange' setup screen with a 'Verifying' status at the top, indicated by a loading icon and the word 'Verifying'. The form fields are the same as in the previous screenshot: 'Email' (s.komosa@bbk.ac.uk), 'Password' (seven dots), and 'Description' (Exchange).

You will be asked for more info -

You'll see three '**optional**' fields:

The screenshot shows the 'Exchange' account setup screen. At the top are 'Cancel' and 'Next' buttons. The fields are as follows:

Field	Value
Email	s.komosa@bbk.ac.uk
Server	activesync.bbk.ac.uk
Domain	ccsacademic
Username	steve
Password	••••••••
Description	Exchange

Annotations with arrows:

- Enter the server as '**activesync.bbk.ac.uk**',
- Enter the domain as '**ccsacademic**'
- Enter **your** "ITS username" for '**Username**',

then click '**Next**'

Then click '**Save**' on the screen

The screenshot shows the 'Exchange' account setup screen with the 'Save' button at the top right. Below the title bar, there is a list of services with toggle switches:

Service	Toggle
Mail	On
Contacts	On
Calendars	On
Reminders	On
Notes	On

You should then see confirmation that the account has been added.



Setup is completed, email should now start arriving in the Mail app.

Birkbeck IT Services

ITS Servicedesk: 020 7631 6543, email: [its@bbk.ac.uk](mailto:its@bbk.ac.uk)

April 2015