Exchange 2010 IOS Activesync setup

Important
Mobile Device Management and Security (Remote Wipe)

By connecting your iPhone / iPad to Exchange 2010 Activesync, you are allowing ITS administrators to have remote control access to various security features of your device. This wasn't required in Exchange 2003 Activesync.

Android users will get a warning about this when they setup the connection, IOS users Do Not!

There are some discussions in the Apple Support Communities about this feature and the lack of warning: For example: https://discussions.apple.com/thread/3090996

In order to connect your device to Exchange via Activesync you **_must_** accept this policy.

Please note that these remote control rights to your device will allow you (and ITS) to manage your device.

If your device gets lost or stolen you will be able to go into the Outlook Web App and wipe your device (it really does wipe your device and its storage, not just remove your email settings).

Similarly, if you sell your device to someone else without wiping the device or removing your Exchange email settings (and yes, this has happened) and ITS become aware of this and/or find that the device is still trying to contact the College Exchange Servers, ITS will then be able to wipe the device and thus remove all the Birkbeck College data on that device that was inadvertently passed on to a third party.

If you really aren't happy to make this concession in order to connect a personal device to Birkbeck's Exchange 2010 email system, then you should not do so.

1. Manual settings

If your device was previously setup for access to your mailbox on the old Exchange 2003 server then you simply need to change the server from **'exchange.bbk.ac.uk'** to **'activesync.bbk.ac.uk'**.
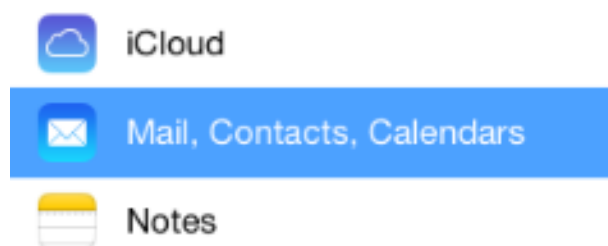
If you are familiar with the email setup procedure on your device (and don't need a walkthrough) then these are the **'manual'** settings that you will need to know:

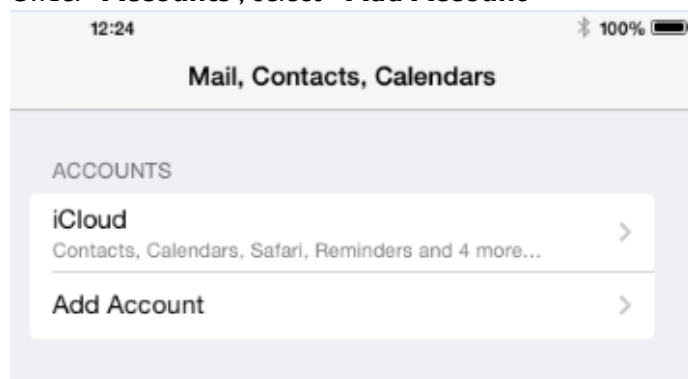|	
Account type:	**Exchange**
Email:	**Your email address**
Password:	**Your password**
Description:	**(optional) defaults to 'Exchange'**
Username:	**Your ITS username**

Server: **activesync.bbk.ac.uk**
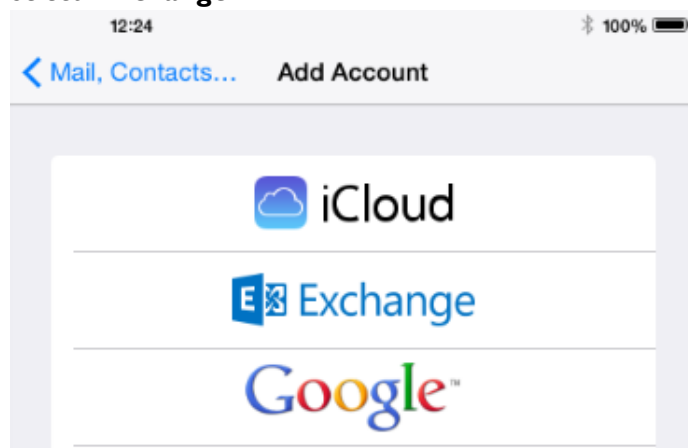Domain: **ccsacademic**

2. Setup walkthrough

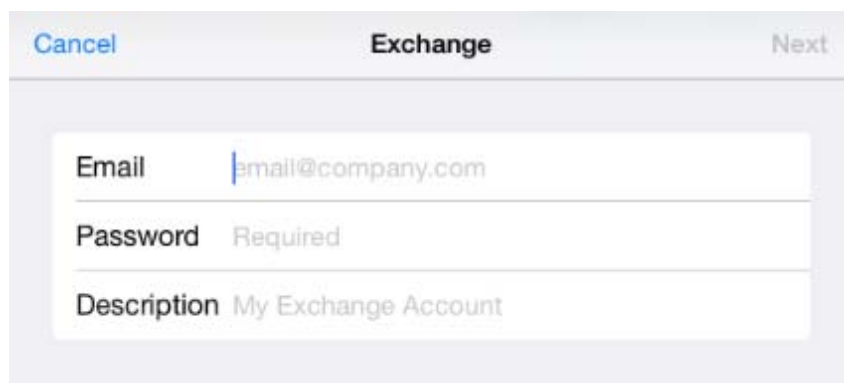Go to **Settings** -> **Mail, Contacts, Calendars**
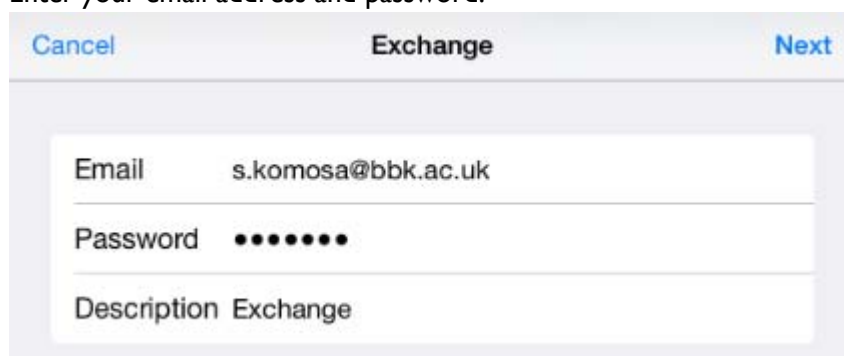

Under **'Accounts'**, select **'Add Account'**

Select **'Exchange'**

Enter your email address and password:

…and select **'Next'**. Your settings will be verified…

You will be asked for more info -

You'll see three **'optional'** fields:

Enter the server as '**activesync.bbk.ac.uk**',

Enter the domain as '**ccsacademic**'

Enter **_your_** *"ITS username"* for **'Username'**,

then click **'Next'**

Then click **'Save'** on the screen

You should then see confirmation that the account has been added.

Setup is completed, email should now start arriving in the Mail app.

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